



OPSRAMP - SUBCONTRACTOR LIST

This document provides details related to third-party contractors engaged by HPE, who may store or process Customer data to support the delivery of HPE's standard portfolio offering, **OpsRamp**.

OpsRamp uses the following third party subcontractors for datacenter purposes.

Subcontractor name	Country in which Customer data is stored	Description of the service provided	Geographies where service is provided
Google Cloud	Great Britain, Germany, Netherlands, Canada, Japan, United State of America, India	Cloud Based Data Center for Storage & Operations	North America, Europe, UK & APAC, Saudi Arabia
Equinix Datacenters	United States of America	Data Center	United States of America
365 Datacenters	United States of America	Data Center	United States of America
Azure	Japan, Australia	Cloud Based Data Center for Storage & Operations	Japan & APAC
AWS Cloud	United States of America, Japan, UAE	Cloud Based Data Center for Storage & Operations	APAC, North America & Middle East
Digital Ocean	United States of America, Canada, United Kingdom, Germany, Australia	Cloud Based Data Center for Storage & Operations	North America, United Kingdom, Europe, APAC

OpsRamp uses the following third party subcontractors for delivery of certain other service functions:

Subcontractor name	Country in which Customer data may be stored	Description of the service provided
Health Page	San Francisco, California, USA	Used for communication on platform status. This is an optional feature and the user can choose to unsubscribe any time
Mailgun	US	Processing incoming mails based on domain
Sendgrid	US	Mail Relay
Twilio	US	SMS & Voice (Optional feature)

Depending on the geographic location of a customer or their authorized users, and the nature of the services provided, OpsRamp may use the following HPE Affiliates for support delivery, who may access or view Customer data.

HPE affiliates name	Country in which Customer data may be processed	Description of the service provided	Geographies where service is provided
Hewlett Packard Enterprise India Private Limited	India	Support Services	World wide
Hewlett Packard India Software Operations Private Limited	India	Support Services	Worldwide
Hewlett Packard Enterprise UK Private Limited	UK	Support Services	Worldwide
Hewlett Packard Enterprise Company	USA	Support Services	Worldwide