

OpsRamp Unified Service Intelligence

VS

Micro Focus Operations Bridge

A HEAD TO HEAD COMPARISON

1 AVAILABILITY AND PERFORMANCE

Dynamic Discovery With Service Maps



Policy-based discovery helps you automatically on-board and manage hybrid assets.

Service maps deliver a business view of IT, by linking your critical services to underlying workloads.



Invest in Universal CMDB (UCMDB) for discovery and service modeling.

Topology-based event correlation is delivered through UCMDB integration.

Datacenter and Cloud Monitoring



Powerful, native monitoring capabilities for all your hybrid (server, storage, network, virtualization, containers) and multi-cloud (AWS, Azure, Google) workloads.



Although OpsBridge has management packs, you'll still need third party monitoring tools (SiteScope, NMMi, SIM) for datacenter and cloud (Cloud Optimizer) monitoring.

Monitoring Framework



You'll have access to hundreds of monitoring templates, for managing the availability and performance of your IT services with the right set of KPIs.



In addition to paying for license costs and renewal fees, you'll need to shell out for premium management packs for commonly used workloads.

Service-Health Dashboards



Optimize the health of your critical IT services with business-relevant metrics.



Purchase a tool like UCMDB for service health status and performance.

2 EVENT MANAGEMENT

Intelligent Correlation



Drive event consolidation and correlation with a cloud-based big data platform for IT operations.



Invest in an additional tool, Operations Analytics, for predictive root cause analysis.

Alert Notifications



Directly notify your IT staff through email, text, and voice notifications.

Alert the right teams using shift schedules and escalation matrices, so that no alert is ever missed.



Setup SMTP, SMS, IVRS infrastructure for alert forwarding via email, text, and voicemail.

Service Management



Drive end-to-end incident management with native service desk capabilities.



Purchase an ITSM solution like HP Service Manager or ServiceNow for maintaining your agreed service levels.

3 DELIVERY MODEL

Scalable Cloud Platform



With our modern SaaS platform, leave the day to day management of your incident management system to OpsRamp.



Invest in highly available infrastructure, experienced staff, and licensing fees to keep OpsBridge up and running.

Consumption-Based Pricing Model



Pay for what you need. No more expensive shelfware.



Pay in advance for OpsBridge licensing based on projected consumption.